

## **Nuance Software Release Notes**

Software Version: 3.0.2

This file provides information about Nuance software, version 3.0.2. Please read this information carefully as it supersedes all printed material or online help.

### **Overview:**

The Nuance software controls all Nuance / USB hardware.

### **System Requirements:**

- U.S. English Version of Microsoft© Windows XP (Service Pack 3 or higher) or U.S. English Version of Microsoft© Windows 7
- .NET 3.5 Service Pack 1
- Minimum monitor resolution: 1280x1024
- Minimum RAM: 2 GB

### **Software Installation:**

To install Nuance Software on Windows XP or Windows 7:

1. Log in as an administrator
2. Close all open software programs
3. Double click on Nuance's Setup.exe
4. Follow the installer's instructions

### **Nuance Version 3.0.2**

#### *New Features:*

- Install Nuance to PerkinElmer (ticket:873)
- Replace Caliper Life Sciences with PerkinElmer in the quick start guide (ticket:876)
- Replace Caliper Life Sciences with PerkinElmer in the manual (ticket:877)
- Update the splash screen (ticket:875)

#### *Resolved Issues:*

- Update the manual compute spectra algorithm (ticket:874)
- Have Nuance work with MetaMorph (ticket:878)

#### *Known Issues:*

- See 3.0.1.2 Know Issues

### **Nuance Version 3.0.1.2**

#### *New Features:*

- None

#### *Resolved Issues:*

- The updated driver package was re-signed for Windows 7 64-bit compliance

#### *Known Issues:*

- Windows 7 only: Administrator privileges are required for running Nuance. When starting the software or opening files via Windows Explorer, Windows 7 will show a warning message stating that the Nuance software needs to access your hard drive. This is normal and will not cause problems.
- When connecting the hardware, administrator privileges are required to install the hardware drivers.

### **Documentation:**

- Complete documentation is accessible by selecting Help→Help within the Nuance software

- The User Manual is also available in .pdf format by selecting Help→View User Manual within the Nuance software or by accessing the Start menu (Caliper Life Sciences→Nuance→User Manual)
- The quick start guide is available in .pdf format by selecting Help→View Quick Start Guide within the Nuance software or by accessing the Start menu (Caliper Life Sciences→Nuance→Quick Start Guide)

**Support:**

Contact Caliper Technical Support by phone, fax, or email from 8AM to 5PM Eastern Time.

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Support Website: <http://www.caliperls.com/support/contact-service-support.htm>